GATRA Dial-A-Ride Performance Measures

FY18 (All Quarters) - FY19 (All Quarters)

Group 1: Attleboro, Berkley, Dighton, North Attleborough, Norton, Raynham, Rehoboth, Seekonk, and Taunton

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	31,186	27,675	30,549	27,438	28,098	28,820	29,741	27,568
Revenue Miles	162,832	159,835	158,520	158,462	149,729	160,013	149,519	161,422
Revenue Hours	11,552	11,490	11,391	11,636	11,205	11,807	11,315	11,960
Passengers/Rev. Mile	0.19	0.17	0.19	0.17	0.19	0.18	0.20	0.17
Passengers/Rev. Hour	2.70	2.41	2.68	2.36	2.51	2.44	2.63	2.31
Preventable Accidents per 100,000	0.61	0.63	1.26	1.26	0.67	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	54,277	39,959	52,840	39,616	74,865	53,338	37,380	53,807

Group 2: Bellingham, Foxborough, Franklin, Mansfield, Medway, Norfolk, Plainville and Wrentham

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	19,839	21,017	20,794	21,628	20,121	21,318	22,822	22,635
Revenue Miles	95,553	91,382	85,837	93,588	77,407	88,046	91,646	92,245
Revenue Hours	7,189	7,681	7,166	7,764	6,593	7,865	8,018	8,303
Passengers/Rev. Mile	0.21	0.23	0.24	0.23	0.26	0.24	0.25	0.25
Passengers/Rev. Hour	2.76	2.74	2.90	2.79	3.05	2.71	2.85	2.73
Preventable Accidents per 100,000	NO ACCIDENTS	1.09	1.16	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	23,888	22,846	21,459	23,397	25,802	44,023	13,092	30,748

Group 3: Carver, Lakeville, Middleborough, Plymouth, and Wareham

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	18,192	19,342	17,237	19,133	17,232	19,407	20,003	19,183
Revenue Miles	98,186	117,713	95,001	119,818	104,981	121,814	142,753	118,040
Revenue Hours	7,786	8,500	7,390	8,626	7,684	8,640	9,612	9,081
Passengers/Rev. Mile	0.19	0.16	0.18	0.16	0.16	0.16	0.14	0.16
Passengers/Rev. Hour	2.34	2.28	2.33	2.22	2.24	2.25	2.08	2.11
Preventable Accidents per 100,000	2.04	1.70	NO ACCIDENTS	0.83	2.86	0.82	0.70	0.85
Revenue Miles between Road Calls	16,364	16,816	23,750	29,954	13,123	40,605	47,584	19,673

Group 4: Duxbury, Hanover, Kingston, Marshfield, Pembroke and Scituate

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	11,282	11,436	10,068	10,130	8,687	10,279	11,006	11,134
Revenue Miles	53,412	55,819	51,347	50,951	47,011	46,006	52,254	46,548
Revenue Hours	4,439	4,820	4,293	4,132	3,846	3,935	4,305	3,928
Passengers/Rev. Mile	0.21	0.20	0.20	0.20	0.18	0.22	0.21	0.24
Passengers/Rev. Hour	2.54	2.37	2.35	2.45	2.26	2.61	2.56	2.83
Preventable Accidents per 100,000	NO ACCIDENTS	1.79	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	1.91	6.45
Revenue Miles between Road Calls	8,902	55,819	17,116	25,476	NO ROAD CALLS	46,006	52,254	23,274